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Federal Communications Commission
Office of the Secretary**From:** Sara Sunstein [mailto:info@sarasunstein.com]**Sent:** Monday, December 26, 2016 5:22 PM**To:** Tom Wheeler <Tom.Wheeler@fcc.gov>; Mignon Clyburn <Mignon.Clyburn@fcc.gov>; Jessica Rosenworcel <Jessica.Rosenworcel@fcc.gov>; Ajit Pai <Ajit.Pai@fcc.gov>; Mike ORIelly <Mike.ORielly@fcc.gov>**Subject:** Docket No: 16-399Re: Docket No: **16-399**

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Dear Commissioners,

I tried commenting on the FCC comment page, but the pulldown menu wasn't working correctly— I wasn't able to enter the docket no. I wanted to comment on. Therefore, I'm writing you directly. (This has happened before, so your web tech needs to be alerted to that. Unless you don't want comments, that is)

The move to discontinue landlines for DSL and Voice is a big mistake. We need landlines.

My sister on the East coast posted on her FaceBook page that the internet and phone were out for several days this week. No service, no way to communicate with outside world. Her friend replied that Comcast had been down too. Was this a cyper attack? a technical error? human error? No explanation, and regardless of the cause, it creates an unsafe situation. Fires happen. Everyone has accidents, elderly and others with compromised health need reliable phone service. Period. We all need the ability to call 911 when we need them.

Landlines have proven their reliability. They work even when power is out.

Using DSL and a battery, computers could access internet when power is out or the local grid is out.

Keep landlines going! for non-digital voice telephone and DSL internet connections.

For some of our population, maybe even you sometime in your life, a working telephone can make the difference between life and death.

Sincerely,
Sara Sunstein,
Albany, CA